



---

## **Data Protection Privacy Policy**

This policy explains when and why we collect personal information about our clients and customers, how we use it and how we keep it secure and your rights in relation to it.

We may collect, use and store your personal data, as described in this policy and as described at the point of collection.

We reserve the right to amend this data privacy policy from time to time without prior notice. You are advised to check our website [www.uchlogistics.co.uk](http://www.uchlogistics.co.uk) for any amendments periodically.

We will always comply with the general data protection Regulation (GDPR) when dealing with your personal data. Further details on the GDPR can be found at the website for the information commissioner (WWW.ICO.gov.uk)

For the purpose of the GDPR we will be the controller of all personal data we hold about you.

### **Who are we**

We are UCH Logistics - we can be contacted at Colnbrook Cargo Centre, Old Bath Road, Colnbrook, SL3 0NW

### **What information we collect and why**

We will only collect your information in line with relevant regulations and law and this may relate to any of our products and services you apply for, currently hold or have held in the past

You are responsible for making sure you give us accurate and up to date information.

Name – Company name address, e mail addresses telephone numbers

Your locations, company registration number, VAT numbers, banking details and contacts

### **Purpose legal basis of processing**

We will only use your information where we are allowed to by law e.g. carrying out an agreement we have with you.

Fulfilling a legal obligation, because we have a legitimate business interest or where you agree to it.

We may use automated systems to help us make credit decisions as well as carrying out fraud and money laundering checks.



---

We have implemented general accepted standards of technology and operational security in order to protect personal data from loss, misuse, or unauthorised alteration or destruction.

For any payments which we take from you on line we will use recognised online secure payment systems

We will notify you promptly in the event of any breach of your personal data which might expose you to serious risk

### **Who we will share your information with**

We may share your information with other companies we work in partnership with and other UCH Group members. We may also share your information with others outside of our group such as The CAA, insurers, banks, agents as well as credit reference and fraud protection agencies.

We will never sell your data, we will not share this data with any third parties without your prior consent (which you are free to withhold) except where required to do so by law or as set out in the paragraph above.

### **How long we'll keep your information**

We'll keep your information for as long as you have a relationship with us. After that relationship ends where we may need it for our legitimate purposes, e.g. to help us to respond to queries or complaints or for other reasons such as responding to request from regulators

### **Transferring your information overseas**

Your information may be transferred and stored in countries outside of the European economic area, including some which may not have laws that provide the same level of protection for personal information. When we do this we'll ensure it has an appropriate level of protection.

### **Your rights**

You have a number of rights relating to your information e.g. to see what we hold, to ask us to share it with another party, ask us to update incorrect or incomplete details, to object to or restrict processing of it or to make a complaint.